



POWDERHAM CASTLE

HOME OF DEVON



GROUPS 2017





Dear Group Organiser

Thank you for your interest in bringing a group to Powderham Castle. We are delighted to share our family home with you and hope you enjoy everything Powderham has to offer. Please contact a member of staff in our Groups Department on 01626 890243 to help you arrange your visit.

Yours sincerely **Earl & Countess of Devon**

Powderham Castle was built by Sir Philip Courtenay in 1391 and has remained in the same family ever since. Having withstood the ravages of civil war in the 17th century, it was embellished in the 18th century with some fine interiors. During the Victorian period the exterior was transformed into the spectacular building you see today. You will discover over 600 years of family history and see some magnificent architecture and fine interiors on one of our entertaining guided tours. Outside there are extensive gardens and far reaching views across the Deer Park to the Exe estuary.

PLANNING YOUR VISIT

It is always a pleasure to welcome visitors to Powderham and we want to ensure you make the most of your time with us. Whatever your itinerary we will do everything we can to ensure it runs smoothly for you. There is so much to see and do aside from the guided tour; walks around the gardens and grounds, a ride on the tractor/trailer into the Deer Park and even a bit of shopping! A guided tour inside the Castle takes a good hour, but if you want to relax and take time to enjoy everything we would recommend at least 3 hours plus extra time for refreshments.

Group visits need to be booked in advance to allow us to arrange a guide for your tour and reserve your tour time. Please check availability with us before publicising your visit and complete the attached booking form to take advantage of our special group admission prices. After booking you are welcome to arrange a complimentary familiarisation visit in order to help you plan your day.

DEER PARK SAFARI

Get a better view of the deer and wildlife on the estate on a deer park safari. This is available for groups to pre-book and will run subject to the weather and ground conditions. There is a small extra charge to do this, but it is well worth it. The safari involves a 35 minute ride on the tractor/trailer into the deer park. The trailer is accessible to wheelchair users. Please let us know if you would like to arrange a deer park safari for your group at time of booking as this would be subject to number and timings.



NEW 2017 – TOURS WITH THE EARL OF DEVON

We are offering groups the unique opportunity to be taken around the Castle by the Earl himself. Hear about his family history and see the Castle's splendid rooms and interiors through his eyes. This exclusive offer is available by prior arrangement only. A separate price would apply according to requirements.

PARKING AND DROP-OFF POINTS

There is plenty of free parking at Powderham Castle. Coaches should park in the area to the left just beyond the Welcome Hut. The Castle is a short distance from here. Special parking arrangements can be made for those with mobility issues.

ACCESSIBILITY

The ground floor of the Castle is accessible to wheelchair users. A wheelchair is available for loan whilst in the Castle only, on a first come first served basis. The Walled Garden Play Area and Pets Corner, home to our friendly animals and Courtenay Fort, is accessible to visitors with wheelchairs and pushchairs, although there are some steep slopes.

PHOTOGRAPHY

Amateur photography and filming (including mobile phones) are welcome in the grounds, but not inside the Castle.

TOILETS

These are located in the Courtyard and the Walled Garden Play Area & Pets Corner. There are toilets for disabled visitors in both these areas and an additional one beneath the viaduct; simply head towards the Estate Office and you will see it on your left hand side. There is space for car parking outside.



SHOPPING

You will want to visit our Courtyard Gift Shop for a range of Powderham Castle gifts, books and mementos of a wonderful day, including our beautifully illustrated Souvenir Brochure. A lovely way to remember your visit, it encompasses the history of Powderham Castle and the Courtenay family. We also have a small shopping complex, Powderham Country Store, near the exit at the top of the drive. Stop off here on your way home to visit the independent clothing & furnishings stores and the lovely farm shop offering a selection of local produce.

CATERING FOR YOUR GROUP

We can offer your group a choice of delicious home cooked food, sourced locally and freshly prepared. To make your day extra special we can arrange refreshments on arrival, a hot or cold lunch or a delicious afternoon tea. To allow us to meet your catering needs more efficiently we would ask you to pre-book by completing section 2 of the enclosed booking form. A non-refundable deposit is required for any pre-booked catering at the time of booking or at least 14 days before your visit. The balance can be paid in one transaction on the day of your visit. Regrettably, due to high visitor numbers, we are unable to pre-book catering during the school summer holiday season.

The licensed courtyard café has plenty of indoor seating and an adjacent room, seating up to 40 that can be reserved for your group at your request. We also have tables and chairs outside, weather permitting or you are just as welcome to bring a picnic to enjoy in the beautiful grounds. We appreciate that sometimes group members wish to purchase their refreshments at leisure on the day. If this is the case we would ask you to inform your group that while we will always endeavour to cater for them, depending on the time of year the choice on offer in the cafe may be limited.

Please inform us if any members of your group have special dietary requirements to allow us to cater for them adequately.



Section 2 - Pre-booked Menu

Please choose from the following options for your group indicating quantities for each. Gluten free options available upon request.

Coffee or Tea with biscuits £2.75

Unlimited fresh filtered coffee or tea & biscuits.

Homemade Soup

Soup of the day served with a roll **£4.50**

Soup of the day served with a sandwich **£6.95**

White Roll

Brown Roll

Homemade Sandwiches £5.25

A selection of sandwiches served with hand fried crisps and a green leaf salad.

	White	Granary
Westcountry Ham		
Tuna Mayonnaise		
Westcountry Cheddar Cheese		
Egg Mayonnaise		

Powderham Ploughmans £6.95

Ham or Cheese Ploughmans served with a mixed leaf salad & homemade coleslaw.

	White	Granary
Westcountry Ham Ploughmans		
Westcountry Cheddar Cheese Ploughmans		

Homemade Quiche £7.95

Ham or Vegetable Quiche served with new potatoes and a mixed leaf salad.

Ham

Vegetable

Devon Cream Tea £4.95

Two homemade scones with clotted cream and fruit jam served with a pot of tea for one.

Section 3

I have pre-booked catering and enclose a non-refundable £40 deposit.

I would prefer my group to purchase their own refreshments at leisure on the day
 (Please note menu & prices may differ to the above. Subject to the time of year choice may be limited and a deposit may be requested.)

Please sign and date this form and return it to us at least 14 days before your visit.

Signed.....

Date.....

GROUP BOOKING FORM

Please fill out both sides of this form. When complete please return the form by post to: Group Bookings, The Estate Office, Powderham Castle, Exeter, Devon EX6 8JQ or scan and email to groups@powderham.co.uk. If you have any queries then please call us on 01626 890243.

Section 1

Date of Visit:	Name of Organiser:
Name of Group:	
Contact Address:	
Tel No:	Email:

Number in Group	
Adults	£10.00
Seniors	£9.00
Children	£8.00
Students	£8.00
Teachers/Carers/GTO	

These prices apply to groups of 15 or more paying visitors. The named Group Organiser or a registered carer looking after a disabled person is entitled to free admission. Teachers are admitted free on the basis of 1 to 6 students (up to 10yrs) or 1 to 8 students (11yrs and over).

The coach company driver is entitled to free admission and may collect a voucher from the Welcome Hut or Courtyard Gift Shop to redeem in the Courtenay Cafe.

Deer Park Safari £2.50: YES / NO

Nationality:	Arrival Time:
Coach Company:	Departure Time:
How did you hear about Powderham?:	

Special Requirements: (eg wheelchairs/specific interest)

We will confirm the time of your tour when we acknowledge your booking. Punctuality is essential, unfortunately if you are late your tour may be cut short

Please see overleaf **Section 2** for pre-ordered menu choices or continue to **Section 3**.

BOOKING YOUR VISIT

Powderham Castle is open between April and October, Sunday to Friday from 11am to 4.30pm. We can arrange a tour or refreshments for your group by prior arrangement from 10.30am if you wish. Please complete the booking form indicating your time of arrival and departure. We will confirm the time of your guided tour when we acknowledge your booking.

Please complete & return the attached booking form.

FREE RETURN VISIT

If anyone in your group would like to return for another visit this season they may do so for free, so long as they bring another paying visitor with them. Simply collect your free return voucher from the Courtyard Gift Shop on the day.

2017 Admission Prices for Groups of 15 or more:

Adult £10.00 Senior £9.00

Child /Student £8.00

PAYMENT

We accept your signed booking form as confirmation of your visit. Please pay for your admission in one transaction on arrival at the Welcome Hut (we accept cheques made payable to 'Powderham Estate' and debit/credit cards except American Express). If your tour is before 11am, admission may be paid in the Courtyard Gift Shop afterwards. We require a £40 non-refundable deposit for any pre-booked catering on booking. The balance may be paid in one transaction in the courtyard café on the day of your visit.

PERFECT TIME TO VISIT

From **April** the daffodils come into their own, a carpet of yellow blooms line either side of the drive and other clusters can be found dotted around the Pleasure Garden and American Garden for a number of weeks. The American Garden is a particularly peaceful haven and very attractive in **May**. Amongst other exotic species from the Americas, it is now home to one of the first Wollemi pine trees on public display in Devon.

The Castle's location on the edge of the Exe estuary makes it privy to amazing views that can be enjoyed from a number of locations, a favourite being the Rose Garden, ablaze with colour soon after the wisteria has come into bloom in **June**, and throughout the summer.

September is another popular time to visit, with the on-set of Autumn as stunning shades of crimson and yellow frame the Castle. The herd of around 650 fallow deer begin their rutting season in the fabulous Deer Park that surrounds the Castle. A deer park safari can be booked for those wanting to take a closer look at this and the amazing wildlife on the Estate as thousands of birds migrate to the marshland for the winter.

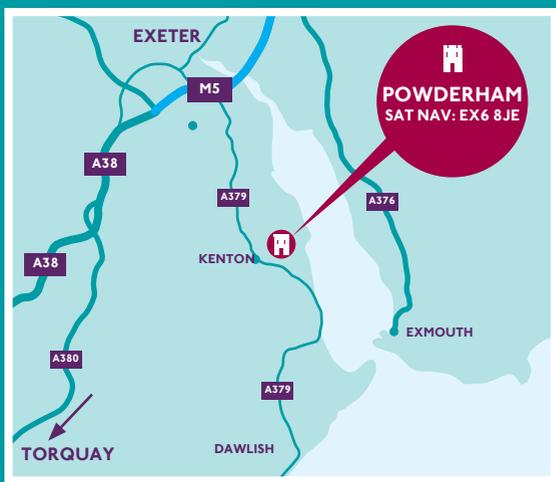
CANCELLATION

If you need to cancel your visit please notify us as soon as possible by ringing 01626 890243. If you cancel within 2 weeks of the date of your visit you will be liable to a 25% cancellation fee on the admission. If you cancel within 2 days of your visit you will be charged 50% on the admission and 100% of any catering booked.

DIRECTIONS & CONTACT DETAILS

From the North: Leave the M5 at Junction 30 (Sandygate) and proceed towards Exeter joining the A379 in a southerly direction. Continue over the Countess Wear roundabout. Take the first exit left on the A379, signposted to Dawlish, then follow Powderham Castle brown tourist signs. The Castle entrance is on the left hand side as you leave the village of Kenton.

From the South: Leave the A38 at the 'Wobbly Wheel Junction' and merge onto the A379 (signposted Dawlish) At the Marsh Barton Roundabout take the 3rd exit onto the A379 then at the Matford Roundabout take the 2nd exit onto the A379 and follow the signs as above.



Powderham Castle

Kenton, Exeter, Devon EX6 8JQ

Contact us on **01626 890243** Monday to Friday 9.00am – 5.00pm

or email: groups@powderham.co.uk

www.powderham.co.uk

